



Committee on Accessible Transportation
Business Meeting Minutes
Wednesday, April 17th, 2024
9:00 a.m. – 11:30 a.m.

CAT Members

Jan Campbell
Annadiana Johnson
Dave Daley
Claudia Robertson
Kris Maegher
Diana Keever
A J Earl

Absent:

Director Keith Edwards (Exc)
Barry Lundberg (Exc)
Patricia Kepler
Adam Kriss
Tre Madden
Michael Sandell

Public:

Kathryn Woods
Richard Hunter

TriMet

Eileen Turvey (Collins), Dir. Accessible Transp.
Justin Rossman, Sr. Community Engagement
Charlie Clark, Mgr. LIFT Service Delivery
Luke Norman, Sr Planner,
Alex Page, Planner, TriMet Service Planning
Amy Parker, Assoc. Prof. Coordinator, PSU
Clayton Thompson, Coordinator, Outreach
Mary Hicks, Sr. Admin. Assist. ATP
Joseph Camper, ADA Compliance Coordinator
Jonathan Lewis, General Manager LIFT
Bruce Smith, DEI Partner
Karol Orozco Escorcia, Sr. Project Mgr. DEI
Lisa Strader, PBOT ADA Coordinator
Kim Keenan, Service Quality Administrator
Marti Magee, Exec. Admin Assistant
Amparo Agosto, Mgr Community Engagement
Patricia Tezer, Gen. Mgr. LIFT Ops

Minutes

09:00 - A. Opening Remarks – Jan Campbell

- 1. Introductions
2. Approval of Business Meeting Agenda - Dave Daley approved the agenda and Annadiana Johnson seconded, no abstentions.
- Adjustments to today's Agenda -Service Planning representatives are unable to be here today.
- Dir. Keith Edwards will be absent today.

3. Approval of March Business Minutes - Motion to approve the minutes was made by Dave Daley, seconded by Kris Maegher – No discussion. Abstentions by Claudia Robertson and Annadiana Johnson who were absent.
4. FY25 Executive Committee nomination process  
Annadiana Johnson and Claudia Robertson's positions will expire June 2024 – voting will take place in May. If anyone is interested in running please let Jan Campbell know and a slate will be presented and voted on, please have nominations in before May 1, 2024. Justin Rossman will send information to the remaining CAT Members on who is eligible.
5. Skidmore Fountain MAX stop closure. Dave Daley read the CAT letter regarding the closure and a vote was taken and passed, to have Dave Daley read it to TriMet Board of Directors at the next meeting.

09:15 - **B. LIFT subcommittee update** – LIFT Co-Chair Jan Campbell asked Charlie Clark to present a brief overview of the technology grant and how it's being used.

- Drivermate tablets that are a mobile data terminal. As well as trip information notification tools (text/voice) for customers who would download an application for access.
- Dashboard for multiple rider information timeline arrival/departure. Broadway Cab -Real time timelines project.
- Trip Map will update, as LIFT's program is 5 years old. Many improvements.
- Trip Broker will allow us to have our supplemental providers feed into tracking system but also allow our dispatchers to have more real time information.

Eileen Collins talked about new information for the Fixed Route transportation. Technology grant will also fund extra projects on fixed route. Hoping to do more wayfinding projects. Working with our partners who have been actively involved in our Wayfinding Ad Hoc meetings. Amenities like beacons in the ticket vending machines and hop readers, better signage and audio capacity to name a few.

09:25 - **C. TriMet Staff Updates –**

- City of Beaverton [Transportation System Plan Update's](#) Community Advisory Committee (CAC). Applications are due May 12. CAT committee requested that Justin Rossman provide this information to the CAT committee new members even if they don't live in Beaverton, but if they might forward it on to those who know family and friends in that general area.
- TriMet is launching the free fixed route pilot for 500 LIFT eligible riders beginning May 1, 2024 as part of a fare mitigation strategy.
- Annual CAT luncheon date is finalized for Thursday June 13<sup>th</sup> 2024 starting at 11:30am at Double Tree Portland.
- Available seats to the Adaptive Sports NW, Get in the Game Fundraiser! Saturday, May 4th 4:30pm. Mittleman Jewish Community Center.
- Launched LIFT Plus – Opt in for Uber service – precursor for same day service. Live on LIFT website for registration. Accessible vehicles – soft roll out to account for demand as well as equitable service.
- Last meeting in May for Director Keith Edwards. Executive meeting will address his retirement and all the work he has done for CAT during his time with the Board of Directors.

09:35 - **D. TriMet Transit Facility Redesign & Contract with PSU –**

Eileen Turvey (Collins) - Director, TriMet Accessible Transportation Programs, LIFT Operations.

Amy Parker - Associate Professor Coordinator, Portland State University Orientation and Mobility Program.

**Eileen Collins Turvey** - discussed the redesign of the transit centers (Oregon City Transit, Beaverton Transit Center and Gateway Transit Center) as we design, we need to do universal design elements. A consistent plan for how transit centers will look moving forward. She shared that Amy Parker and her students at Portland State University are doing work with Sound Transit up in the Seattle area, around wayfinding, gathered navigation and some best practices. It would be beneficial bringing her team onboard to help us identify elements for people who may experience visual impairment as well as make our transit centers better for everyone.

**Amy Parker** - Thanked Jan Campbell for being part of the leadership in their Mobility Matters discussions. Portland State University (PSU) Orientation Mobility Specialists is a region based class, (not just Oregon) – through remote instruction. Sound Transit in Washington asked Amy Parkers students to help on some projects, as they have a large community of deaf/blind people in the Seattle area. The Sound Transit money that comes to PSU actually provides scholarships to many of her students. They have been learning that there isn't a lot of universally accepted information for the development of tactile maps. There isn't accepted symbology that goes with maps and legends. Amy Parker and her students have been partnering with Leaders in San Francisco lighthouse for the blind who have a lab and all they do is design tactile maps and materials. Part of this project is being strategic and including different age groups as they have different life experiences. Amy Parker used a data presentation Charlie Clark created because sometimes in those larger data sets, these communities are not represented. Sometimes they don't show up because they're not using the system or the numbers of people using the system is so small that they are not seen. If you design for someone who's deaf, blind or visually impaired or someone who uses a wheelchair or mobility device, you're actually opening up the doors for multiple layers of people. The transportation world is changing and the young people are learning to use it differently as well.

Eileen Collins talked about the TriMet partnership with North Pole Studios working with Neuro divergent artists who designed the artwork for several of our buses. They were compensated in the same way that non-neuro divergent artists would be compensated for their art work. This helps to provide enriching opportunities, such as half of our call center staff are LIFT riders. Making sure that we can provide meaningful opportunities for people who experience disabilities to find employment, to pursue their passion and to pursue work. TriMet is a leader in this community, who wants to help others live their life meaningfully.

#### 10:00 - **E. General Public Comment**

Kathryn Woods, LIFT trips have increased in the last year. As we've added providers we have added service.

Claudia Robertson asked about the public comment letters received in our packets and why the names and personal information was not included.

Jan Campbell, reports for the data are in the packets and CAT will do a deeper dive in the subcommittee meetings.

10:10 - **F. Committee Member Feedback & Discussion**

- Dave Daley, Do we have the tool in Trapeze, it's a productivity and a quality service tool.
- Eileen Collins, Dave is talking about the Trapeze Paracutter tool, it's an ongoing conversation, and we'll have to use it to see if it will help us dial in any further. It's on the list.
- Jan Campbell asked Eileen to talk about the APTA conference – Rodeo is during the weekend on the waterfront. The conference begins Monday April 29<sup>th</sup> (American Public Transit Association Mobility Conference) at 8:00am. The Rodeo will happen over the weekend at terminal two.
- Jan Campbell is going to do a panel with Lisa Strader regarding Mary Lee Turner at the Oregon Active Conference. Jan Campbell is sending the information to Justin so that he can send it out to the CAT Committee.
- Eileen Collins also included the Oregon Transportation Conference in Seaside in October. Will need to determine what the top events that we want to send a few people to and budget for that.
- Changing the date of the Executive Committee meeting to Thursday May 2<sup>nd</sup> due to conflicts with the APTA conference.

10:30 - **G. TriMet Board of Directors Update** - Keith Edwards - **Cancelled**

10:30 - **H. Break**

10:45 - **I. Max Red Line disruption and Skidmore Fountain stop closure.**

Amparo Agosto - Manager, Community Engagement Programs,  
Community Affairs

- Amparo Agosto – There will be a June MAX disruption, a shuttle will take people between Gateway transit and PDX in order to test the new type 6 trains. 6/16/-6/21 8pm thru 4am. They will be sending out communications.

- Letter was drafted in Fixed Route sub-committee. Any questions, please reach out to Amparo Agosto, Eileen Collins or Justin Rossman. Dave Daley read the letter created by CAT regarding the closure of the Skidmore Fountain platform.
- Amparo Agosto apologized regarding the lack of process and detail involved with the closure of the Skidmore Fountain platform. Round one was gathering initial information – 2019 (Pandemic), Round two which shares the final proposal, taking into consideration the feedback received - Feb 2024 and after that is a hearing before the Board. This area has been slow to recover from pre pandemic ridership. Also the Burnside bridge construction will cause a closure of this stop for about 5 years.

CAT Members discussed with Amparo Agosto – One of the major concerns is being presented with the planned changes for the upcoming fiscal year to start the end of fall – this was not talked about. CAT felt they were not outreached to and are a mandated community of interest. Taking out a stop only saves 2 minutes to a commute and with the bridge closing, why don't we just leave it open until they start the construction and then re-evaluate what old town looks like after the bridge is completed. To paraphrase Amy Parker from PSU, Just because our numbers are small doesn't mean that the senior and disabled community is insignificant or unimportant.

- Amparo Agosto – discussed the need for speeding up the commute for our riders. This is an equity issue – how many businesses are back to working in the office and the daily commute, things are very slow. The analysis showed that many of the social service agencies in the area are not serving but 2-3 clients per day. (Mercy Core, Salvation Army etc. was part of their analysis.) These services are working primarily from home. We value your feedback. We are taking all the feedback from CAT and the community. It was not done without transparency. It was done with focused conversations with the community and those who are directly affected by this.
- Annadiana moves to send the CAT response to the Skidmore closure letter to the TriMet Board of Directors, Dave seconded. This passed with no abstentions.
- Dave Daley will appear at the Board of Directors Meeting and read the letter regarding the closing of Skidmore Fountain stop.

11:20 - J. Alex Page, with TriMet Service Planning, presentation was cancelled due to lack of time. His presentation of the fall service changes in August, will move to May's meeting.

11:25 - K. **Public Comment**

- Kathryn Woods, It's important that they not leave out their stakeholders even if their stakeholders are small.

11:30 - L. **Adjourn Business Meeting**

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